My Big Save Discount Furniture

24 Crescent Suite #308 Waltham, MA 02453 49 Chelsea St Gardner MA 01440 Tel: (781) 996-7299 Fax: (781) 328-8148

Furniture Warranty/Repair Form

Form must be filled out completely

In order to process your request in an accurate and timely manner, please complete this form in full. We cannot process your request without all necessary information. If the Damage Form is not completed in its entirety, it will be returned for further information.

ALL FORMS MUST INCLUDE 2 TO 3 PHOTOGRAPHS OF THE DAMAGE (See Pg. 5)

TRANSPORTATION COSTS NOT COVERED UNDER WARRANTY

Customer Information		
Date Form Completed:	Sales Order Numb	er:
Customer Name:	Deliv	ery Date:
Customer Address:		
City:	State:	ZIP:
Phone:	Cell Phone: _	
Email Address:		
Location of Store of Purchase:		
Description of Problem		:





Sofa or Loveseat

Circle problem areas and describe kind of damage:			

Recliner or Sectional

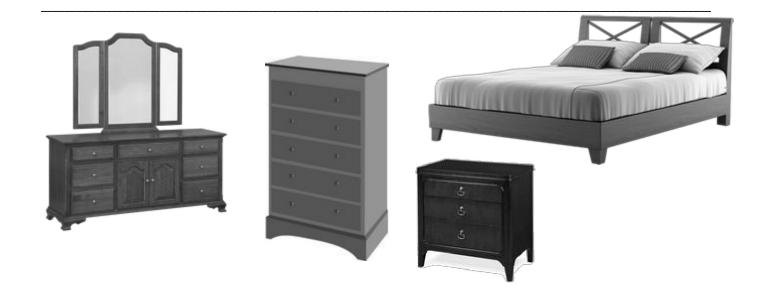
Circle problem areas and describe kind of damage:					





Accent Chair or Chaise or Other (Please Sketch Other)

Circle problem areas and describe kind of damage:



Dresser or Chest or Nightstand or Bed Frame

Circle problem areas and describe kind of damage:			







Dining Tableor Cocktail Table or End Table

Circle problem areas and describe k	ind of damage:

Buffet or Hutch or Dining Chair or Other (please sketch other) Circle problem areas and describe kind of damage:					
Internal c	components or a	dditional comm	ents		

Photo Requirements

Please Attach 3-5 Photos

ALL FORMS MUST INCLUDE PHOTOGRAPHS OF THE DAMAGE

Here are the photo requirements to help us to process your claim efficiently.

PHOTO #1: Please include one picture of the entire piece of furniture.

PHOTO #2: Please include one clear close up picture of the damage. (You may include more pictures if damage is in multiple places)

PHOTO #3: Please include one picture of the manufacturer's I.D. tag (usually located on the back or bottom of the piece).

OTHER PHOTOS: Information: You may include more than 3 photos to show the extent or different angles of the damage.