

My Big Save Discount Furniture

24 Crescent Suite #308 Waltham, MA 02453
49 Chelsea St Gardner MA 01440
Tel: (781) 996-7299 Fax: (781) 328-8148

Furniture Warranty/Repair Form

Form must be filled out completely

In order to process your request in an accurate and timely manner, please complete this form in full. We cannot process your request without all necessary information. If the Damage Form is not completed in its entirety, it will be returned for further information.

ALL FORMS MUST INCLUDE 2 TO 3 PHOTOGRAPHS OF THE DAMAGE (See Pg. 5)
TRANSPORTATION COSTS NOT COVERED UNDER WARRANTY

Customer Information

Date Form Completed: _____ Sales Order Number: _____

Customer Name: _____ Delivery Date: _____

Customer Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____ Cell Phone: _____

Email Address: _____

Location of Store of Purchase: _____

Description of Problem



Sofa or Loveseat

Circle problem areas and describe kind of damage:



Recliner or Sectional

Circle problem areas and describe kind of damage:



Accent Chair or Chaise or Other (Please Sketch Other)

Circle problem areas and describe kind of damage:



Dresser or Chest or Nightstand or Bed Frame

Circle problem areas and describe kind of damage:



Dining Table or Cocktail Table or End Table

Circle problem areas and describe kind of damage:



Buffet or Hutch or Dining Chair or Other (please sketch other)

Circle problem areas and describe kind of damage:

Internal components or additional comments

Photo Requirements

Please Attach 3-5 Photos

*****ALL FORMS MUST INCLUDE PHOTOGRAPHS OF THE DAMAGE*****

Here are the photo requirements to help us to process your claim efficiently.

PHOTO #1: Please include one picture of the entire piece of furniture.

PHOTO #2: Please include one clear close up picture of the damage. (You may include more pictures if damage is in multiple places)

PHOTO #3: Please include one picture of the manufacturer's I.D. tag (usually located on the back or bottom of the piece).

OTHER PHOTOS: Information: You may include more than 3 photos to show the extent or different angles of the damage.